

Online Water Testing Portal: Simple Steps to Fast Online Results



Step 1: Go to the Water Testing Portal

Visit publichealthontario.ca/WaterPortal or scan.



Step 2: Fill out the form

Navigate to the “Submit Requisition” section.

Complete the form. Be sure to enter all required information:

- barcode
- collection date and time
- last name
- mailing address
- water source address
- public health unit



Step 3: Drop off your sample

- Collect your sample properly to help ensure accurate results.
- Drop it off at a drop-off location within 48 hours of collection.
- Take note of the barcode on your bottle to access your results online.



Step 4: Get your results online

- Results are usually available within 2 to 4 business days after submission.
- Return to the Water Testing Portal and navigate to the “Get Results” section.
- Enter your barcode and last name, then click on the “Download Report” button to access your report.

PHO's laboratory business hours are Monday to Friday, 8:30 a.m. to 4:30 p.m. EST.

Our laboratory is closed weekends and statutory holidays.

Contact PHO's Customer Service Centre at 1-877-604-4567 or customerservicecentre@oahpp.ca for assistance.

Public
Health
Ontario

Santé
publique
Ontario