

HOW TO GET Water Test Results During a Postal Strike

Online (recommended)

Use the online **Water Testing Portal** – fast, secure and available 24/7



Only use this option if you have submitted a form online.

- Submit your info using the electronic form before dropping off your sample.
- Return to the portal 2 to 4 business days after drop-off.
- Enter your barcode and last name to view/download your report.
- Website: publichealthontario.ca/WaterPortal

Phone

Call **1-877-723-3426** (TTY 1-866-828-2238)

- Have your sample barcode ready.
- Follow prompts to hear your results.



Email

Send request to **customerservicecentre@oahpp.ca**

Include:

- Collection date
- Barcode(s) (if available)
- Water source address



Pick up

- Pick up from your laboratory **Monday to Friday** from **8:30 a.m. to 4:30 p.m.** with **photo ID**
- Not available at Toronto locations:
661 University Ave. or **81 Resources Rd.**
- If picking up for someone else, bring a signed Potability of Water Release Form available at www.publichealthontario.ca/water

