# **Emergency Response**



## **Financial Assistance after an Emergency**

Ontario Works - Your nearest regional Community Social Services or Social Assistance Office.

Ontario Works provides income and employment supports to people in temporary financial need. People receiving financial assistance through Ontario Works participate in a wide range of employment assistance activities, which help them prepare for, find and keep a job.

Ontario Works is delivered at the municipal level through 47 Consolidated Municipal Service Managers (in Northern Ontario, they are called District Social Services Administration Boards), and First Nations delivery agents.

For information about Ontario Works, please contact your local office or visit their website at http://www.mcss.gov.on.ca/en/mcss/programs/social/ow/index.aspx.

Simcoe County	
Barrie Office 136 Bayfield Street Barrie, ON 705 722-3132 8:30 am to 4:30 pm	Orillia Office 50 Andrew Street, 2nd Flr. Orillia, ON 705 722-3132 8:30 am to 4:30 pm
Midland Office 334 King Street West Unit 3, Midland ON 705 722-3132 8:30 am to 4:30pm	Collingwood Office 186 Hurontario Street, Unit 1, Collingwood, ON 705 722-3132 8:30 am to 4:30 pm
Alliston Office 46 Wellington Street West Alliston, ON 705 722-3132 8:30 am to 4:30 pm	County of Simcoe - Social and Children's Services Department, Administration Centre 1110 Hwy. 26 West, Midhurst, ON 705 722-3132 8:30 am to 4:30pm
Muskoka	
<b>Bracebridge</b> 70 Pine St. Bracebridge, ON P1L 1N3 705 645-2412 ext. 340 OR 1-800-461-4215	

### The Ministry of Municipal Affairs and Housing

The Ministry of Municipal Affairs and Housing has a special responsibility for the co-ordination of provincial financial assistance during a disaster. The Ministry delivers the Ontario Disaster Relief Assistance Program (ODRAP) which:

- Provides financial assistance to municipalities, that are unable to manage damage costs due to the magnitude and frequency of **natural** disasters
- Assists individual, small businesses, farmers and non-profit organizations that do not have insurance and are unable to bear, on their own, the unexpected costs to return to normalcy in a timely manner. In such cases, provincial financial assistance matches 2:1 local fund raising.

# **Emergency Response**



#### **Ontario Disaster Relief Assistance Program**

You are Eligible for ODRAP if:

- You are within the boundaries of the declared disaster area and suffered losses directly related to the disaster
- Your losses are not covered by insurance
- You are a private property owner or tenant and
- Your losses fall within the categories of eligible losses and costs under the ODRAP program

#### The following is a list of costs covered by ODRAP:

Eligible Losses and Costs:

- restoration, repairs, or replacement to pre-disaster condition of a principal, year-round residence, farm buildings and principal business enterprise building
- essential furnishing of a private residence including refrigerator, freezer, furnace, stove, clothes washer and dryer tools or other items essential to the claimant's livelihood, including farm machinery and equipment for farms,
- replacement cost only of orchard trees for business enterprises, replacement of inventory at cost livestock fencing
- restoration, repair, or replacement to pre-disaster condition of churches, cemeteries, private schools, private clubs and other associations
- emergency expenses (e. g. evacuation costs, food and shelter, essential clothing)
- perishable food heat and light supplies (e. g. fuel for light and heat, heaters)

#### The following is a list of costs not covered by ODRAP:

Ineligible Losses and Costs:

- losses covered by insurance
- insurance deductible
- secondary residences e. g. cottages
- non-essential furniture (e.g. stereos, recreation room furniture)
- landscaping, fencing, driveways and retaining walls
- recreational vehicles (e. g. boats, snowmobiles)
- antiques and collections
- loss of revenue or wages
- losses recoverable at law

### WHERE TO GET MORE INFORMATION ABOUT THE MINISTRY OF MUNICIPAL AFFAIRS AND HOUSING'S **EMERGENCY MANAGEMENT PROGRAMS**

Central Region 777 Bay Street, 2<sup>nd</sup> Floor Toronto, ON M5G 2E5

Tel: 416-585-6226 or 1-800-668-0230

Ministry of Municipal Affairs and Housing www.mah.gov.on.ca