

Dr. Charles Gardner, Medical Officer of Health
Dr. Colin Lee, Associate Medical Officer of Health
Dr. Lisa Simon, Associate Medical Officer of Health

Final Update on Town of Gravenhurst Drinking Water: Boil Water Order Lifted

Attention: Physicians, Emergency Departments, Infection Control Practitioners, Occupational Health Practitioners, Walk-In Clinics/Urgent Care Clinics, Nurse Practitioners, EMS, Designated Officers, Midwives, Family Health Teams, Pharmacies, Central LHIN, NSM LHIN, Beausoleil First Nation, Moose Deer Point First Nation, Rama First Nation, Wahta First Nation, Long-term Care Homes, Retirement Homes, Hospices, Congregate Settings, Dentists, Licensed Child Care Providers

Date: November 30, 2022

The Boil Water Advisory issued for the Town of Gravenhurst on November 27, 2021, has been lifted by the Simcoe Muskoka District Health Unit (SMDHU). Laboratory test results have confirmed that the water is free from microbiological contamination and is safe to drink.

As a precaution, residents and businesses in the affected area should take the following steps before using their water:

- Run all cold faucets for a minimum of five minutes. If the water does not run clear after five minutes, visit the District of Muskoka website <https://www.muskoka.on.ca/en/live-and-play/Water-and-Wastewater.aspx#> for more information.
- Run drinking water fountains for a minimum of five minutes.
- Drain and refill hot water heaters set below 45°C (113°F). Normal setting is 60°C (140°F)
- Drain and flush all ice-making machines and soda fountain machines.
- Flush, clean and sanitize appliances with water line connections (e.g., fridges with water and ice dispensers), following the manufacturer's instructions
- Dispose of any ice made since November 27, 2021
- Large-volume users (for example, restaurants, retirement homes, hospitals and schools) may need to run cold water taps for a longer period of time on first use to ensure the water is not cloudy.

Note: please consult the manufacturer or owner's manual for detailed instructions on how to flush and disinfect ice or soda fountain machines and how to restart water treatment devices.



Any facilities that were closed as a result of the advisory can now reopen after taking the necessary precautions.

For more information, visit www.smdhu.org or call Health Connection Monday to Friday, 8:30am-4:30pm at 705-721-7520 or 1-877-721-7520, ext. 8811 to speak with a public health inspector.