

Dr. Charles Gardner, Medical Officer of Health  
Dr. Colin Lee, Associate Medical Officer of Health  
Dr. Lisa Simon, Associate Medical Officer of Health

## Town of Gravenhurst Drinking Water - Do Not Use Order

**Attention:** Physicians, Emergency Departments, Infection Control Practitioners, Occupational Health Practitioners, Walk-In Clinics/Urgent Care Clinics, Nurse Practitioners, EMS, Designated Officers, Midwives, Family Health Teams, Pharmacies, Central LHIN, NSM LHIN, Beausoleil First Nation, Moose Deer Point First Nation, Rama First Nation, Wahta First Nation, Long-term Care Homes, Retirement Homes, Hospices, Congregate Settings, Dentists, Licensed Child Care Providers

**Date:** November 27, 2022

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Due to a potential contamination of the Town of Gravenhurst drinking water system, residents and businesses within the Town of Gravenhurst that are on the municipal water supply are being advised to not use their water at this time, other than for flushing toilets. This remains in effect until the related order and advisory are lifted by the Medical Officer of Health, after sampling confirms no contamination of the drinking water. You will be notified when the advisory has been lifted.

A Do Not Use advisory is issued when an alternate water source such as bottled water should be used for bathing, showering, hand hygiene, consumption, food preparation, preparing infant formula, gargling, brushing teeth, making ice and beverages, washing dishes, for pets to drink, and washing fruits and vegetables. This measure is taken when drinking water has the potential to be contaminated with chemicals. More information about a Do Not Use advisory can be found on our website [here](#).

Water pressure may be restored but it does not mean that the water is safe for use and should not be used until you are notified by the Medical Officer of Health. Once the Do Not Use order is lifted, it will be replaced with a Boil Water Advisory which will then be in effect for a period of time and will be communicated accordingly. There is general information on the SMDHU website regarding a boil water advisory at [this link](#).

**Please note:**

- For health care providers operating on Town of Gravenhurst municipal water supply, do not use the water for any purpose. This may mean altering or ceasing services during this time. The District of Muskoka is making alternate water sources available.
- For all health care providers in Simcoe and Muskoka, we request that you inform the health unit if your patients report any unusual symptoms (e.g. nausea, vomiting, abdominal cramps, diarrhea, other) AND have consumed water from Gravenhurst, OR if you have an unusual number of patients from Gravenhurst with potentially related symptoms. Please report this via SMDHU's after-hours on-call system by calling 1 (888) 225-7851.



For members of the public, more information is available through the District of Muskoka [website](#) or general call centre at 705-645- 2100, SMDHU's [website](#), or contacting SMDHU's Health Connection Line 705-721-7520 (1-877-721-7520) weekdays from 8:30 a.m. to 4:30 p.m.