

Mandatory Submission of Temperature Logs

Attention: Participating UIIP Pharmacies, NSM LHIN, Central LHIN

Date: September 13, 2019

As the flu season approaches, we wanted to outline this year's process for pharmacies participating in the Universal Influenza Immunization Program (UIIP) to submit their weekly vaccine fridge temperature logs:

- Temperature logs are to be submitted weekly, even if you are not ordering more vaccine that week.
- All pharmacies are required to submit their vaccine fridge temperature logs **every Monday** by noon starting **Monday September 30th 2019**. When Monday is a holiday, temperature logs will be accepted until noon on the Tuesday.
- Temperature logs can be sent in on Sundays, as we know the fax number can get busy on Monday AM.
- Temperature logs must be faxed to 705-726-3962 **or** alternatively may be submitted by email at vaccineorders@smdhu.org. If sending by email, include the pharmacy name in the subject line of the email.
- Ensure the name of your facility is clearly visible at the top of the temperature log and that the log is legible.

The distributor will be notified and your pharmacy will be **suspended** if:

- If a temperature log is not received by noon Monday
- If upon review, of the temperature log a cold chain issue is discovered that was not reported, the pharmacy will be placed on suspension until the cold chain investigation is complete.

Cold Chain Failure:

- When your vaccine fridge temperature goes outside of the 2°C - 8°C range, it will be considered a cold chain failure and vaccine that is exposed to temperatures outside of 2°C - 8°C may not be stable or effective.
- If you administer vaccine that has experienced a cold-chain failure, and during our investigation it is deemed not to be suitable for use, you will need to contact clients who have received that vaccine and discuss revaccination.
- If the temperature goes over 8°C for a brief period of time due to opening your fridge multiple times, be sure to initial and note this on your temperature log (no other reporting action is necessary).
- Remember, it's important to contact the Health Unit as soon as possible to report any cold chain failures.

NEW - This year we have a new phone extension (**ext. 5919**) for UIIP participating pharmacies *only*.

When to call ext. 8806 to speak with a nurse	When to call ext. 5919 to speak with another program staff
<ul style="list-style-type: none"> • Out of range temperatures (cold chain failure) • To report an Adverse Event Following Immunization • Vaccine administration questions 	<ul style="list-style-type: none"> • Transmission of temperature logs • Late submission of temperature logs • Health unit suspension status inquiries

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