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Oral Health Program Integration – Claims submission deadlines

Attention: Dentists

Date: February 17, 2016

The Simcoe Muskoka District Health Unit (SMDHU) would like to remind you of pending claims submission deadlines for publically funded dental programs for children and youth in Ontario, including the Children in Need of Treatment (CINOT) program, the Ontario Works Children (OW Children) and the Healthy Smiles Ontario (HSO) program.

Please submit all claims for 2015 services dates for CINOT, HSO and OW Children programs to the health unit immediately. SMDHU cannot guarantee the payment of claims for these programs received past February 29, 2016. This does not apply to the OW Adult Emergency Dental Services. SMDHU will continue to process those claims as per usual.

Accerta Claim Servicorp Inc. is the new program administrator for the integrated HSO Program as of January 1, 2016. Details regarding how fee-for-service providers (e.g. dentists, dental hygienists and physician anesthetists) are to submit claims are available in the new HSO Schedule of Dental Services and Fees, available at http://www.health.gov.on.ca/en/pro/programs/dental

Any claims for treatment performed for children eligible under the new HSO integrated oral health program in 2016 should follow the new HSO Schedule of Dental Services and Fees, and the claims must be submitted to Accerta for processing. Any pre-determinations approved in 2015 will be honoured for treatment in 2016 up until July 31, 2016 – please submit a copy of the approved pre-determinations to Accerta with your claim.

We will continue to support providers and clients during the transition of HSO claims processing from SMDHU to Accerta and appreciate your continued partnership in improving the oral health of children. For more information, please call Health Connection at 705-721-7520 (1-877-721-7520) ext 8804 to speak to a member of the Oral Health Program.