

Tel: 705-721-7520 Toll free: 1-877-721-7520 www.simcoemuskokahealth.org Your Health Connection



Dr. Charles Gardner, Medical Officer of Health Dr. Colin Lee, Associate Medical Officer of Health Dr. Lisa Simon, Associate Medical Officer of Health

# COVID-19 Vaccine: Update #7 Upcoming Vaccination Sequencing for Phase One Priority Populations:

Adults 85 and over, next priority Health Care Workers, Indigenous Adults and Chronic Home Care Recipients

Attention: Physicians, Emergency Departments, Infection Control Practitioners, Occupational Health Practitioners, Walk-In Clinics/Urgent Care Clinics, Nurse Practitioners, EMS, Designated Officers, Midwives, Family Health Teams, Pharmacies, Central LHIN, NSM LHIN, Beausoleil First Nation, Moose Deer Point First Nation, Rama First Nation, Wahta First Nation, Long-term Care Homes, Retirement Homes, Hospices

**Date:** February 24, 2021

# Launch of Community COVID-19 Vaccine Clinics – March 1<sup>st</sup> 2021

With vaccine supply continuing to increase and eligible populations broadening, we are pleased to announce our Community COVID-19 Vaccine Clinics will begin operating on March 1<sup>st</sup> in each of the following six regions:

Region	Clinic Locations
Barrie and Area	29 Sperling Drive, Barrie
	Holly Recreation Centre, Barrie
	Innisfil Recreation Complex
Muskoka Region	Active Living Centre, Huntsville
	Bracebridge Sportsplex
Couchiching Area	West Orillia Sports Complex, Rotary Place Arena, Orillia
North Simcoe	<ul> <li>North Simcoe Sports and Recreation Centre, Midland</li> </ul>
	Penetanguishene Memorial Arena
South Georgian Bay	<ul> <li>Collingwood Royal Canadian Legion (Drive thru)</li> </ul>
	<ul> <li>Wasaga Beach RecPlex Community Centre (Drive thru)</li> </ul>
South Simcoe	Alliston Memorial Arena
	Tottenham Community Centre
	Bob Fallis Arena, Bradford

Please note that this is an initial list of clinic sites. Pop-up clinics and additional locations will be added as the vaccine program rollout continues in the coming months. Not every location will not run every day.

#### Important Clinic Information

 <u>All clinics are by appointment only</u>. Now that we are moving to immunizing larger groups and broader subsections of our population, we will be using a publicly accessible booking system.

Subscribe to urgent health email communications (E.g. Health Fax) by registering at <u>www.smdhu.org/ehealthfax</u>



- The appointment booking system will be made available to the public commencing Thursday, February 25. We ask that partners not book any appointments in the booking system until then as we are continuing to update the appointment availability at this time.
- Clinic schedules will vary for the time being based on vaccine supply.
- Appointments to receive the second dose will be made at the clinic when the person receives their first dose. The majority of people will be booked to receive their second dose 35 days following their first. Those over 80 years of age will be booked to receive their second dose 21-27 days after their first.

At this time, we are proceeding with planning to vaccinate the remaining populations identified provincially in Phase 1. Due to limited vaccine supply, we are starting with the highest priority members of those groups where relevant. We will provide an update when we are able to proceed with the remainder of the groups. The following groups are remaining in Phase 1 (column 1) and now eligible (column 2) to book appointments to receive COVID-19 vaccine starting March 1<sup>st</sup> at our community clinics:

Next Phase 1 Provincial Priority Groups	CURRENTLY ELIGIBLE FOR VACCINE IN SIMCOE MUSKOKA
Adults 80 years of age and older	Adults 85 years of age and older
All Indigenous adults	<ul> <li>Adults 55 years of age and older and their adult household members aged 16 and older (Indigenous or non-Indigenous)</li> </ul>
Adult recipients of chronic home care	• All
Very High Priority and High Priority	Very High Priority frontline health care workers including:
frontline health care workers (including custodial, reception and other staff) in accordance with the Ministry of Health's Guidance on	• Acute care and other hospital settings (patient care areas not included in Highest Priority (e.g., surgical care, obstetrics, etc.)).
Health Care Worker Prioritization	• <b>Congregate settings</b> (assisted living, correctional settings, residential facilities, hospices and palliative care settings, shelters, supportive housing (outside of Highest Priority level)).
	• Community care with high risk of exposure and serving specialized patient populations (Community Health Centers, Home and Community Care (outside of the Highest Priority level), Adult day programs for seniors).
	• Other health care services for Indigenous populations (Community agencies with patient- facing providers delivering any type of health services to First Nations communities and Indigenous Peoples that are not captured in Highest Priority).
	<ul> <li>Community care with high risk of exposure and serving the general population (Birth centres,</li> </ul>



Community Based Specialists, Death investigation professionals, Dentistry, Gynecology/obstetrics, Midwifery, Nurse practitioner-led clinics / contract nursing agencies, Otolaryngology (ENT), Pharmacies, Primary care, Respirology (Respiratory Therapy), Walk-in clinics).

• Laboratory services

We are also arranging mobile clinics to vaccinate the following Phase 1 populations:

- Staff, residents, and caregivers in congregate care settings for seniors that haven't yet been vaccinated (e.g., assisted living)
- Indigenous adults, arranged in collaboration with Indigenous organizations

# The following groups who have already been eligible, remain eligible if they have not already been vaccinated:

- Residents, staff, and essential caregivers in long-term care homes (LTCH), retirement homes (Rhomes) and local First Nations elder care homes
- Alternative level of care patients in hospitals who have a confirmed admission to a LTCH, Rhome or other congregate care home for seniors
- Indigenous adults in northern remote and higher risk communities, including local First Nations (onreserve) communities
- Highest Priority health care workers in accordance with the <u>Ministry of Health's Guidance on Health</u> <u>Care Worker Prioritization<sup>ii</sup></u> which includes:
  - All hospital and acute care staff in frontline roles with COVID-19 patients and/or with a highrisk of exposure to COVID-19, including those performing aerosol-generating procedures:
    - o Critical Care Units
    - o Emergency Departments and Urgent Care Departments
    - COVID-19 Medical Units
    - Code Blue Teams, rapid response teams
    - General internal medicine and other specialists involved in the direct care of COVID-19 positive patients
  - All patient-facing health care workers involved in the COVID-19 response:
    - COVID-19 Specimen Collection Centers (e.g., Assessment centers, community COVID-19 testing locations)
    - Teams supporting outbreak response (e.g., IPAC teams supporting outbreak management, inspectors in the patient environment, redeployed health care workers supporting outbreaks or staffing crisis in congregate living settings)
    - COVID-19 vaccine clinics and mobile immunization teams
    - Mobile Testing Teams
    - COVID-19 Isolation Centers
    - COVID-19 Laboratory Services
  - Medical First Responders (ORNGE, paramedics, firefighters providing medical first response).
  - Community health care workers serving specialized populations including:
    - Needle exchange/syringe programs & supervised consumption and treatment services
    - Aboriginal Health Access Centers, Indigenous Community Health Centers, Indigenous Interprofessional Primary Care Teams, and Indigenous Nurse Practitioner-Led Clinics
    - Special considerations for the following:



Tel: 705-721-7520 Toll free: 1-877-721-7520 www.simcoemuskokahealth.org Your Health Connection

- Community Health Centers serving disproportionally affected communities and/or communities experiencing highest burden of health, social and economic impacts from COVID-19
- Highly critical health care workers in remote and hard to access communities, e.g., sole practitioner
- Home and community care health care workers caring for recipients of chronic homecare and seniors in congregate living facilities or providing hands-on care to COVID-19 patients in the community
- Limited sectors from the Very High Priority health care worker listing

# Proof of Eligibility

- Only those in the eligible groups noted in the table and listing above will be vaccinated at this time.
- At the time of booking, people will be advised only to book if they are a member of one of these groups.
- If people book who are not eligible at this time, they will be turned away at the clinic.
- Clinic staff will be checking for proof of eligibility as follows:
  - Adults 85 years of age and older Ontario Health Card or other document with date of birth
  - Indigenous adults 55 years of age and older and their adult household members aged 16 and older (Indigenous or non-Indigenous) – Being determined with Indigenous organizations
  - Adult recipients of chronic home care Being determined with Home and Community Care
  - Very High Priority health care workers employment/professional identification (e.g. employee ID badge, letter from employer, documentation of professional license/registration, etc.)

# How Can People Book an Appointment?

- Book online via the health unit's website at <u>www.simcoemuskokahealth.org</u>
- Have family/friend/support person book the appointment on their behalf
- Call the health unit and we will book an appointment for them if no computer/internet access: <u>705-721-7520 (1-877-721-7520</u>).
- With the support of primary care, other health professionals or community partners:
  - You can visit the health unit's website (<u>www.simcoemuskokahealth.org</u>) and book appointments for your patients/clients
  - For those who are able, direct notification of your eligible patients/clients would be an effective means to ensure they are aware, as a complement to the public communications that SMDHU is conducting. Further, if you are able to provide booking support if required by your patients, that is appreciated in addition to the supports by SMDHU as noted above.

You will find instructions on how to book appointments for your patients attached to this HealthFax.

At this time, we will only be booking appointments up to one week in advance until our vaccine supply increases and becomes more predictable. We expect that demand will far exceed our vaccine supply and appointment availability. For those that visit the website (who meet the current eligibility criteria above) to book and there are no more clinic appointments available, there is a waitlist option available. We will then send an appointment to that person when more appointments are available.

It is expected that immunizing the remaining Phase 1 groups could potentially take well into April, so we appreciate everyone's patience as we move through this next phase of the vaccine rollout.

For more information about the rollout of COVID-19 vaccine in our area, please refer to the <u>Simcoe</u> <u>Muskoka COVID-19 Vaccine Campaign Plan</u>.



## Additional Information

For more information on the province's three-phased vaccine distribution implementation plan, please visit COVID-19 vaccines for Ontario.<sup>III</sup>

There are a number of COVID-19 resources and documents available through our Health Professional Portal at <u>www.smdhu.org/hpportal</u> as well as through <u>Public Health Ontario</u><sup>iv</sup> and the <u>Government of Ontario</u>.<sup>v</sup>

08.pdf

<sup>iv</sup> https://www.publichealthontario.ca/

<sup>&</sup>lt;sup>i</sup> http://www.health.gov.on.ca/en/pro/programs/publichealth/coronavirus/docs/Guidance\_for\_Prioritizing\_HCW\_covid19\_vaccination\_2020-01-08.pdf

<sup>&</sup>lt;sup>ii</sup> http://www.health.gov.on.ca/en/pro/programs/publichealth/coronavirus/docs/Guidance\_for\_Prioritizing\_HCW\_covid19\_vaccination\_2020-01-

https://covid-19.ontario.ca/covid-19-vaccines-ontario

<sup>&</sup>lt;sup>v</sup> http://www.health.gov.on.ca/en/pro/programs/publichealth/coronavirus/2019\_guidance.aspx.



## **Booking COVID-19 Vaccine Appointment Online** For Simcoe Muskoka Community Vaccine Clinics

The following are instructions that can be used by health care providers and community partners who are booking an appointment on behalf of their client.

- 1. Go to link to book an appointment online: https://smdhu.inputhealth.com/ebooking#new This system is not compatible with Internet Explorer.
- 2. If client has never booked an appointment with SMDHU using this system, select "No". This is a new system for the health unit; therefore, all clients responses should be "No."

Simcoe N Unit	Muskoka District H	ealth	
Make a Re	equest		
K Back Star	t		
Нач	ve you registered v syst	vith our online b em?	ooking
	Yes	No	
Simcoe Muskoka D 15 Sperling Dr Barrie ON, L4			Powered by <u>InputHealth</u> .

3. Select location by Region and clinic location.

Make a Request	
< Back Start > Location	
Please select the clinic loca	ation you would like to attend.
BARRIE/INNISFIL REGION	SOUTH SIMCOE REGION (INCLUDING NEW TECUMSETH, BRADFORD)
Holly Community Centre	Alliston Memorial Arena
171 Mapleton Ave, Barrie ON L4N 8Tó	49 Nelson St W, Alliston ON L9R 1G9
171 Mapleton Ave, Barrie ON L4N 8T6 Innisfil Recreational Complex 7315 Yonge St, Innisfil ON L95 1K8	



- 4. Select appointment type:
  - These appointments are categorized by priority group.
  - Please select the priority group that applies to the client.
  - There will be more options as more vaccine arrives and priority groups are released to receive COVID-19 vaccine.
  - If an appointment time is not available, the client can return to the "Clinic Location" screen using the back-arrow key to select a different clinic location. If there are no appointments available, the client can opt to be on the wait list.
  - The wait list will be available as an option on the appointment type screen. The wait list option is located at the bottom of the appointment types by priority group. Please select the wait list priority group that is applicable to the client (e.g. Dose 1 – anyone 85 years and older)

Make a Request				
Back Start	> Location > Type			
	Please choose an appointment type that you are eligible for.			
	If you book an appointment and do not fall in any current			
	priority group listed below, you will be turned away at the			
	clinic.			
	After selecting an appointment type, you will select a date and			
	time for your appointment. If there are no available			
	appointments, you may return to this page (using the back			
	arrow) and select to be on the waitlist for your priority group.			
	You will receive a telephone call from Simcoe Muskoka District			
	Health Unit when there is an opening.			
	COVID-19 Vaccination (Dose 1 - for Essential Workers) 15 minutes			
	COVID-19 Vaccination (Dose 1 - for Seniors)			

- 5. Select a date and time
  - Only dates that are circled have appointments available in that month.
  - After selecting the date, select the time which is broken down by hour and specific time. Click "Next"
  - •

аке	a Requ	uest					
Back			> Type	> Schedu	Je		
Ple	ase pr	ovide	e infor	matic	on for	the pe	erson receiving the vaccine.
Tele	phone a	nd ema	il inform	ation wi	ill be us	ed for app	pointment confirmation and reminder mber provided. If you do not have an er
Incar	add	ress, pl	ease use	the foll	owingr	oreply@	smdhu.org as a holding place.
		Feb	ruary 2	2021		>	Appointment Date
			WED	THU			
SUN	MON	TUE	WED	THU	FRI	SAT	March 6th 2021
5UN 31	MON 1	TUE 2	3	4	5	SAT 6	March 6th 2021 Appointment Time
	1	2	3	4	5	6	Appointment Time  Please choose an appointment time below. Only available times are shown.
31 7	1 8	2	3 10	4	5	6 13	Appointment Time Please choose an appointment time below. Only available times are shown. 8 AM
31 7 14	1 8 15	2 9 16	3 10 17	4 11 18	5 12 19	6 13 20	Appointment Time  Please choose an appointment time below. Only available times are shown.



- 6. Complete form with the client information (the person receiving the vaccine)
  - Phone number and email information will be used to send appointment confirmation and reminders.
  - If the person does not have a cell phone number, a land line number can be entered.
  - If the person does not have a phone number, please enter 111-111-1111
  - If the client does not have an email address, please enter <u>noreply@smdhu.org</u> as a place holder.
  - The following notification methods can be selected based on information provided:
    - i. Text Message notifications will be sent to cell phone number provided.
    - ii. Email notifications will be sent to email provided (do not select if using <u>noreply@smdhu.org</u> place holder).
    - iii. SMS notifications will be sent to land line phone number provided.
  - We cannot guarantee capacity to make reminder phone calls to those who don't have an email confirmation/reminder option, so please ensure they write down the date/time/location of their appt.

e a Request		
Start > Location	> Type > Schedule > Information	
	Please provide basic information.	
FIRST NAME		
MIDDLEINITIAL		
LAST NAME		
DATE OF BIRTH	January V 1st V 1981 V	
SEX	Choose One	•
ENDER IDENTITY	Choose One	~
PHONE		
EMAIL		
NOTIFICATION METHOD	Email and Text Message	•
IDENTIFICATION REQUIRED	Card Number (e.g. 1234567890)	
REASON	Please briefly describe the reason for your visit.	
	Next	

7. Confirm client details and check the box (highlighted). Click "Submit Request"





- 8. Confirmation Page
  - Confirmation page confirms the appointment has been successfully booked.
  - The highlighted area is the clinic location for the appointment booked.
  - The client will receive a confirmation notification to their notification method chosen.
  - The client can cancel the appointment at the confirmation page (red Cancel bar) at the bottom.
  - This page can be printed as needed selecting "File" and then "Print."

( Back	
Dear Ms. Pie.	
Your appointment at 8:15 AM on Febr confirmed.	uary 26th, 2021 with Barrie 1 is now
Thank you for your patience.	
Best Wishes, Simcoe Muskoka District Health Unit	Staff
YOUR APPOINTMENT	ADDRESS
8:15 <sup>AM</sup> Feb 2óth 2021 Charge	49 Nelson St W
APPOINTMENT TYPE	Alliston, ON L9R 1G9
COVID-19 Vaccination (Dose 1 - for Essential Workers)	Homoton a A montport a A
YOUR PRACTITIONER	Mar 24
Barrie 1	Allistan Memorial Arena saur 197
PRE-VISIT QNAIRES	S Mart 2 M Taree M T
None required	Google Tulkyer D. W Map data (D021 Google
	Open on Google Map
	Caned

- 9. Rescheduling an appointment
  - Appointment can be rescheduled through the confirmation page or in a link provided in the confirmation notification message (email/text message).
  - Cancellations can be made up to 1 day prior to the scheduled appointment.
  - Client can also call the health unit at 1-877-721-7520 to reschedule their appointment if they do not have access to internet.
- 10. Reminder Notifications
  - The client will receive a reminder notifications seven days and one day prior to their appointments.
  - Reminder notifications will give details of the appointment, direct clients to <u>www.smdhu.org</u> for information on how to prepare for their appointment such as bringing a government issued ID or employer identification to confirm eligibility.
  - Clients are reminded to conduct COVID-19 screening prior to the appointment.
- 11. Booking Dose Two Appointments
  - The clinic check-out clerk will book client dose two appointments before they leave their dose one
    appointment.