

## Boil Water Advisory in Town of Bracebridge Lifted

**Attention:** Physicians, Regulated Health Professionals, Long-Term Care Facilities, Retirement Homes, Pharmacies, Licensed Child Care in affected area, NSM LHIN, Muskoka Algonquin Health Care, Group Homes, Homes for Special Care

**Date:** January 14, 2021

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The Boil Water Advisory issued for the Town of Bracebridge on January 10, 2021 has been lifted by the Simcoe Muskoka District Health Unit (SMDHU). Laboratory test results have confirmed that the water is free from contamination and is safe to drink.

As a precaution, residents and businesses in the affected area should take the following steps before using their water:

- Run all cold faucets for a minimum of five minutes. If the water does not run clear after 5 minutes visit the [District of Muskoka](#) website for more information.
- Run drinking water fountains for a minimum of five minutes.
- Run all water softeners through a regeneration cycle.
- Reverse Osmosis (RO) units: Replace pre-filters, follow the manufacturer's instructions
- Replace water filters, as they are disposable and may be contaminated. This applies especially to carbon filters and others that are near the end of their life
- Drain and refill hot water heaters set below 45°C (113°F). Normal setting is 60°C (140°F)
- Drain and flush all ice-making machines and soda fountain machines.
- Flush, clean and sanitize appliances with water line connections (e.g., fridges with water and ice dispensers) following the manufacturer's instructions
- Dispose of any ice made since January 10, 2021
- Large-volume users (for example, restaurants, hospitals, retirement homes and schools) may need to run cold water taps for a longer period of time on first use, to ensure the water is not cloudy.

**Note:** please consult the manufacturer or owner's manual for detailed instructions on how to flush and disinfect ice or soda fountain machines and how to restart water treatment devices.

Any facilities that were closed as a result of the advisory can now reopen after taking the necessary precautions.

Dental offices are to follow the Royal College of Dental Surgeons of Ontario, Infection Prevention and Control Guidelines for boil water advisories.

For more information about the Bracebridge Boil Water Advisory please visit our [website](#).

If you have questions, please call one of our Public Health Inspectors on Health Connection during regular business hours Monday to Friday 8:30am-4:30pm at: 705-721-7520, ext 8811 or toll free at: 1-877-721-7520.

