

Dr. Charles Gardner, Medical Officer of Health  
Dr. Colin Lee, Associate Medical Officer of Health  
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## Update on Town of Gravenhurst Drinking Water: Do Not Use Order Rescinded, Boil Water Order in Place

**Attention:** Physicians, Emergency Departments, Infection Control Practitioners, Occupational Health Practitioners, Walk-In Clinics/Urgent Care Clinics, Nurse Practitioners, EMS, Designated Officers, Midwives, Family Health Teams, Pharmacies, Central LHIN, NSM LHIN, Beausoleil First Nation, Moose Deer Point First Nation, Rama First Nation, Wahta First Nation, Long-term Care Homes, Retirement Homes, Hospices, Congregate Settings, Dentists, Licensed Child Care Providers

**Date:** November 27, 2021

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Regarding the potential contamination of the Town of Gravenhurst drinking water system that you were advised of earlier today, sampling has confirmed that the chemical composition of the drinking water is indeed safe. Therefore, the Do Not Use drinking water order and advisory have been lifted by the Medical Officer of Health.

At this time, due to loss of pressure in the drinking water distribution system, a Boil Water Order and public advisory are in effect for the Town of Gravenhurst drinking water system. This is done as a routine practice required by regulation in response to a loss of pressure within a drinking water system to ensure that any bacteria drawn into the system have not remained viable. This will be in place until microbiological test results are received, estimated to occur by Tuesday of this week. Once the water is confirmed to be safe, we will send a final communication.

A boil water advisory means all water used for food preparation or drinking must be brought to a rolling boil for at least one minute prior to use. A safe alternative to using boiled water is commercially bottled water or water from an approved source. There is general information on the SMDHU website regarding a boil water advisory at [this link](#).

For members of the public, more information is available through the District of Muskoka [website](#) or general call centre at 705-645- 2100, SMDHU's [website](#), or contacting SMDHU's Health Connection Line 705-721-7520 (1-877-721-7520) weekdays from 8:30 a.m. to 4:30 p.m.

