Planning for the Big One aka Community Surge Planning

The Orillia Story

The Purpose

- Challenge from the SMHSEPC Chair's for acute care to lead local planning
- Bring HCP's together
- What were individuals doing to meet the high demand for services during HINI
- How can we do this better (improve the HINI response)
- How can we surge together

How???

- Letter to CEO's from Chairs of the SMHSEPC
- Support and direction from OSMH CEO
- Email from chair to partners
- Buy in from the partners to join
- Early commitment
- All engaged and active participants

The Players

- OSMH (chair Linda Adams)
 - IPAC
 - Director of facilities
 - HR
 - Chief of ER
 - Chief of Family Physicians
- Simcoe ERP
- LHIN

- ERP City of Orillia
- SMDHU
- FHT Couchiching
- FHN –
- Rama Reserve
- Nurse practitioner lead clinic – Horseshoe
- CCAC

Successes

- Getting everyone at the table
- Agreements on pre-emptive processes
 - MOU
 - Longer hours
 - Education provision by OSMH for don and doff
 - Fit testing support/cooperation
 - Turnover of ER supplies prior to expiry (masks, ABHR)

The Unexpected

- Closer working relationships hospital and FHT's
 - Sharing of IHN's
 - CPI training
 - Sharing of policies
 - Agreements for sharing fit testing results and immunization records for staff and DR