

## ***Delivery of Program and Services Policy***

<b>Policy Number</b>	<i>BOH122</i>	<b>Approved Date</b>	<i>February 20, 2019</i>
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### **REVISION HISTORY**

<b>Reviewed</b>		<b>Amended:</b>	September 20, 2023
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### ***Purpose***

This policy has been adopted in accordance with *Ontario Public Health Standards: Requirements for Programs, Services and Accountability* to ensure that the programs and services offered by the Corporation are delivered in a manner consistent with its Accountability Agreement with the Ministry of Health (“**Accountability Agreement**”), the Annual Service Plan and any other statutory requirements or performance agreements applicable from time to time.

### ***Scope***

This policy applies to the delivery of all programs and services of the Corporation, which shall respond to the needs of the communities served by the Corporation.

### ***Regulation***

The programs and services of the Corporation shall be delivered in a manner consistent with the Accountability Agreement and any other statutory requirements and/or performance agreements applicable from time to time.

The Board shall be authorized to enter into Multi-Jurisdictional Mutual Assistance Agreements from time to time to provide programs and services to, or receive assistance from, other public health units in the Province of Ontario in emergency circumstances.

### ***Amendment***

This policy shall be reviewed and approved by the Board every two years, and may be amended from time to time as the Board deems necessary.