



Onboarding resources for harm reduction workers

Online Learning: Harm Reduction Fundamentals (catie.ca/harmreduction)

These courses aim to build knowledge of harm reduction for service providers working with people who use drugs. These courses are free to access and are recommended for all harm reduction workers

1. **[The Foundations](#)**: This course provides a knowledge base on substance use and harm reduction, including why people use substances, structural drivers and the core principles of practice.
2. **[Reducing harm and supporting capacity](#)**: This course provides information on preventing substance use harms and supporting the health of people who use drugs. This includes information to support delivery of harm reduction services and programs.
3. **[Canada's drug toxicity crisis](#)**: This course provides an overview of Canada's drug toxicity crisis, including health impacts associated with the crisis, how we got here, community-led responses and challenges and barriers for harm reduction policies and programs.

Hepatitis C and HIV Online Learning (eduCATIE.ca)

Our free, self-directed courses are for service providers build knowledge in topics in HIV, hepatitis C, substance use and sexual health. We recommended harm reduction workers complete the following as part of onboarding:

1. **[Hepatitis C Basics](#)**: This course builds foundational knowledge of hepatitis C transmission, testing, treatment and prevention, as well as social and structural factors around hepatitis C. This course will assist frontline providers in discussing hepatitis C with clients and to support prevention and care.
2. **[HIV Basics](#)**: This course builds foundational knowledge of HIV, including epidemiology, transmission, testing, treatment, prevention and the long-term impact of HIV infection. HIV Basics will assist front-line service providers to discuss HIV with clients and support prevention and care.

Key information and messaging for clients (orders.catie.ca)

Key messages ensure consistent and accurate information for clients. The [CATIE Ordering Centre](#) distributes HIV, viral hepatitis and substance use resources free-of-charge to frontline service providers across Canada. Recommended resources to be familiar with for onboarding include:

- **Hepatitis C and HIV: What you need to know if you use drugs** ([webpage](#) | [PDF](#) | [order print version](#))
- **What you need to know about wounds** ([webpage](#) | [PDF](#) | [order print version](#))
- **Safer injecting and safer smoking tips** ([webpage](#) | [PDF](#) | [order print version](#))
- **Seeking safety in a dangerous drug supply** ([webpage](#) | [PDF](#) | [order print version](#))
- **Mapping the body: Choosing a vein for safer injection** ([webpage](#) | [PDF](#) | [order print version](#))

While CATIE has client resources for **overdose response**, these are national in focus. For official Ontario guidance, please see [5 Steps to Respond to an Opioid Overdose](#) or contact your local public health unit.



Anti-Stigma Communications Toolkit (antistigma.ca)

This toolkit provides communication and community engagement resources for health organizations and other providers to talk about their services and respond to community concerns. Recommended resources include:

- **[Key messages for service providers](#)**: Audience-tested talking points for service providers to explain the importance of harm reduction services to community stakeholders.
- **[Guide to difficult conversations](#)**: This resource provides guidance to community health organization leaders and staff to have difficult or contentious conversations with stakeholders in their communities.

Stay up to date with CATIE subscriptions! (catie.ca/subscribe)

Stay up-to-date with new service provider resources, webinars, online learning and more by subscribing to CATIE newsletters. We recommend all harm reduction workers subscribe to the *Hep C and Harm Reduction* Newsletter and *The CATIE Exchange*.