## GUIDANCE DURING A

## DO NOT USE WATER ADVISORY

**Date:** Click or tap to enter a date.

The Enter Drinking Water System Operator/owner Name or Municipality or Medical Officer of Health issued a **Do** **Not Use** **Water Advisory** on Click or tap to enter a date*,* for the following location/area:

Enter Drinking Water System Name and Address

**Do not use the water until further notice**

Due to **Enter the reason for the advisory (i.e. possible contamination of the water supply)**,it is not safe to use water directly from your tap as it may have adverse health effects.

A Do Not Use advisory is issued during situations when boiling the water will NOT render the water safe for consumption or bodily use. In fact, boiling the water may INCREASE the concentration of the contaminant in the water.

Until the advisory is lifted, a safe alternative source of potable water such as commercially bottled water or water from an approved source should be used for:

# Drinking and food preparation

# Brushing your teeth or rinsing dentures

# Washing fruits, vegetables, and other food

# Preparing infant formula

# Making ice, beverages, or other mixes

* Washing dishes
* Bathing and showering
* Water for pets

It is safe to use the water for flushing toilets.

The Do Not Use advisory remains in effect until it is lifted by the Medical Officer of Health or a Public Health Inspector. You will be notified once the problem has been corrected.

Hand hygiene:

Hand hygiene is an important measure to help prevent the spread of germs and should be performed during a water advisory. The following hand hygiene best practices should be adhered to:

* Use of an alcohol-based (70%) hand rub is recommended for hands that are not visibly soiled.
* If hands are visibly soiled, hands should be cleaned with a disposable wet wipe and then an alcohol-based hand rub applied.
* If disposable hand wipes are not available, hands should be washed with an alternative source of water and soap, dried, and then an alcohol-based hand rub applied to hands.

If you are sick:

Illness can occur when someone consumes contaminated water. If you are experiencing unusual symptoms, please contact your health care provider or Telehealth at 1-866-797-0000 and inform them that you have consumed water in an area affected by a Do Not Use Water advisory.

For more information, contact Enter contact information