

MY COMMUNITY VACCINATION CLINIC APPOINTMENT FREQUENTLY ASKED QUESTIONS

Last revised: March 12, 2021

Who should talk to their primary care provider before getting the vaccine?

Anyone looking for more information on the COVID-19 vaccine as it relates to their personal health situation is encouraged to discuss this with their doctor. Anyone who fits into one of the following special patient groups should speak with their doctor ahead of booking their appointment to ensure the vaccine is right for them:

- Those who are pregnant
- Those who have autoimmune conditions or are immunocompromised (due to disease or treatment)
- Those who have had a severe allergic reaction or anaphylaxis to a previous dose of a COVID-19 mRNA vaccine or to any of its components.

You can review [vaccination recommendations for special populations](#) for more information.

My family member needs someone to attend the appointment with them (for mobility assistance, interpretation of instructions etc.). Is this possible?

Yes. One person can accompany a client to their appointment if they need assistance. Everyone needs to ensure they are following public health measures. If mobility assistance is needed at a clinic, please see the clinic coordinator or screener who will be able to help.

My family member is not physically able to make it to a clinic. How do they get their vaccination?

Some regions offer drive thru clinics for vaccination, and we hope to offer more of these in the future. If mobility assistance is needed at a clinic, please see the clinic coordinator or screener who will be able to help.

I do not have a car or access to public transportation. How can I get to my appointment?

Please call us at 705-721-7520 (1-877-721-7520) and we will work through options with you. For more information about transportation support please visit the [community clinic](#) information.

Will I be asked for the social insurance number (SIN) or banking information when pre-registering, booking, attending, or changing my appointment?

You will NEVER be asked for your SIN or banking information when pre-registering, booking, cancelling, or changing your appointment.

What should I bring to my appointment?

- Your health card.
- [Proof of eligibility is required.](#)
- Bring assistive devices as needed (e.g. scooter, wheelchair and cane).
- Reading glasses and/or hearing aid, if required.
- Your mask.
- ONLY in the case where a substitute decision maker is filling out consent on behalf of someone getting the vaccine please read, fill out and bring this form [COVID-19 Vaccine Screening and Consent Form](#) with you to the appointment.

What can I do to get ready for my appointment?

- Gather the items you need to bring to your appointment.
- Take any regular medication and eat meals as usual.
- Dress for the weather as you may be required to wait outdoors before entering the clinic. Please make sure to wear a loose-fitting shirt that allows easy access to your upper arm.
- Complete the [COVID-19 self-assessment](#), and follow the direction provided by the results. If you have symptoms of COVID-19 please do not attend your appointment.

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Should I arrive early for my appointment?

Please **DO NOT arrive for your appointment early**. Arrive just on time. Due to COVID public health measures we have limited waiting room space available. Dress for the weather as you may be required to wait outdoors before entering the clinic.

What should I expect when I get to the clinic?

- You will be screened for COVID-19 symptoms before entering the clinic.
- You will be asked to verbally provide your consent to acknowledge (we will go over these details with you at the appointment, feel free to ask the staff questions at this time)
 - the collection, use and disclosure of personal health information
 - that you understand and consent to data collection, use and disclosure
- You also have the choice to consent to being contacted about research studies related to the COVID-19 vaccine in the future.
- You will be required to wait 15 minutes (30 minutes for those with a history of severe allergies) after getting your vaccine to be sure you are feeling well. Let the clinic staff know right away if you feel unwell while waiting.
- Review the After-Care Sheet that tells you what to expect after vaccination.

Do I still have to practice public health measures like wearing a mask and physical distancing once I'm vaccinated?

Yes. Until a vaccine is widely available and a large percentage of the population becomes immune to COVID-19, we all have to continue to follow public health measures and rules for our region and continue to take everyday actions to help stop the spread of the virus. Why?

- While the vaccine(s) offers protection against COVID-19, there is not sufficient data yet on prevention of transmission.
- It takes time for a vaccine to develop its protective effects (i.e. a month or longer).
- We are still experiencing high COVID-19 infection rates, which has placed intense strain on our hospitals and health systems, as well as the health care workers who have been on the front lines of this crisis for many months.
- Not everyone will get the vaccine, meaning there will still be a risk of transmission.

For these reasons it is important that everyone, including those who have been vaccinated, continue to physical distance, wear a mask when physical distancing isn't possible or is unpredictable, and wash/sanitize our hands frequently.