

## Oral Health Program Integration – Claims submission deadlines

**Attention:** Dentists

**Date:** January 12, 2016

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The Simcoe Muskoka District Health Unit (SMDHU) would like to remind you of pending claims submission and payment changes as the province consolidates six dental programs for children and youth into the **NEW** Healthy Smiles Ontario (HSO) program starting January 1, 2016.

As announced to Ontario Dental Association (ODA) members, Accerta Claim Servcorp Inc. is the new program administrator for the integrated HSO Program. Details regarding how fee-for-service providers (e.g. dentists, dental hygienists and physician anesthetists) are to submit claims are available in the new HSO Schedule of Dental Services and Fees, available at <http://www.health.gov.on.ca/en/pro/programs/dental>

**Please submit all claims for 2015 services dates for Children in Need of Treatment (CINOT) program, HSO, or Ontario Works Children (OW children) program to the health unit as soon as possible. February 29, 2016 will be the last date that the health unit can process claims for these programs. This does not apply to the OW Adult Emergency Dental Services. SMDHU will continue to process those claims as per usual.**

Any claims for treatment performed on these children's programs in 2016 should follow the new HSO Schedule of Dental Services and Fees, and the claims must be submitted to Accerta for processing. Any pre-determinations approved in 2015 will be honoured for treatment in 2016 up until July 31, 2016 – please submit a copy of the approved pre-determinations to Accerta with your claim.

Children who were enrolled in CINOT, HSO or social assistance programs were transitioned to the new HSO program and the majority of these children should have received their new HSO cards already. In addition, by the end of this week (January 15, 2016), the health unit will be faxing you a list of former CINOT children for which you have an open claim who have been transitioned onto the new program.

If a client presents to your practice without a card, you are asked to help ensure they are enrolled in the program by contacting Accerta (416-363-3377 / 1-877-258-2658). If there is no record of transition, and the client was a former CINOT client, dental providers are asked to assist the client or parent/guardian to complete an Application/Enrolment Form for HSO-Emergency and Essential Services Stream and send the completed form to Accerta. If your office is unable to assist patients to enroll in the program, please have them contact SMDHU. Details on the process are outlined in the Schedule of Dental Services and Fees, and the forms are available at the above webpage.

We will continue to support providers and clients during the transition of HSO claims processing from SMDHU to Accerta and appreciate your continued partnership in improving the oral health of children. For more information, please call Health Connection at 705-721-7520 (1-877-721-7520) ext 8804 to speak to a member of the Oral Health Program.