

Awareness, Use and Access

of health unit programs and services in South Simcoe County

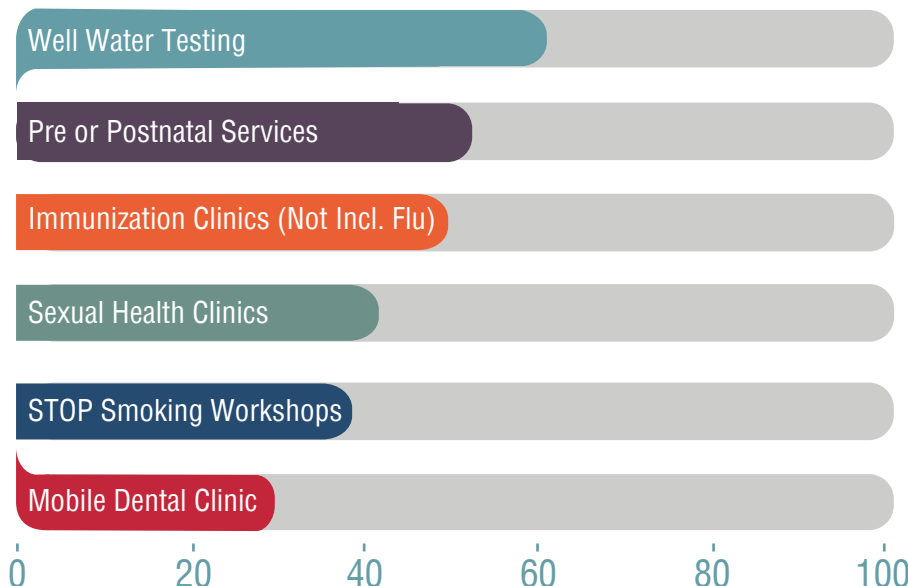


In February 2016, we asked residents of Innisfil, Bradford West Gwillimbury, New Tecumseth, Essa, and Adjala Tosorontio¹ in a random telephone survey about their awareness, use of and access to Simcoe Muskoka District Health Unit's programs and services. In total, 459 surveys were completed (participants were South Simcoe County residents ages 18+ years). The results highlighted below will be used by the health unit for future program and service planning.

Awareness

Health unit program or service in order of awareness

- 60%** Well Water Testing
- 52%** Pre or Postnatal Services
- 49%** Immunization Clinics (not including Flu)
- 41%** Sexual Health Clinics
- 36%** STOP Smoking Workshops
- 22%** Mobile Dental Clinic
- 18%** Other



Use

Use of services provided by SMDHU among those aware of same services

Well Water Testing



Mobile Dental Clinic



Immunization Clinics (Not Including Flu)



Pre or Postnatal Services



Most frequently used programs or services

Access

Most Valued Location Characteristics

Located Near Community Centres and Social Services 26%

22% Close to Highway 400

17% Close to Shopping Centres

13% Close to Schools and Daycares

Most Valued Public Health Office Characteristics

Hours of Operation 66%

18% Parking

10% Accessibility

1% Language Options

Barriers

The majority of residents aware of services reported no barrier to use

Three Most Common Barriers Preventing Residents from Using a Service



Distance



Not knowing how to contact the health unit



Hours of Operation